

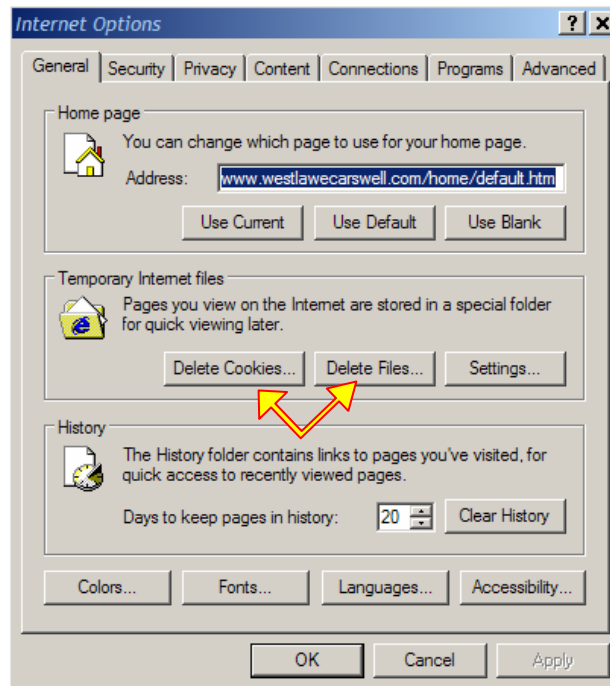
Browser Specifications

Warning: users must save their passwords, since following these procedures will clear out cache memory and cookies.

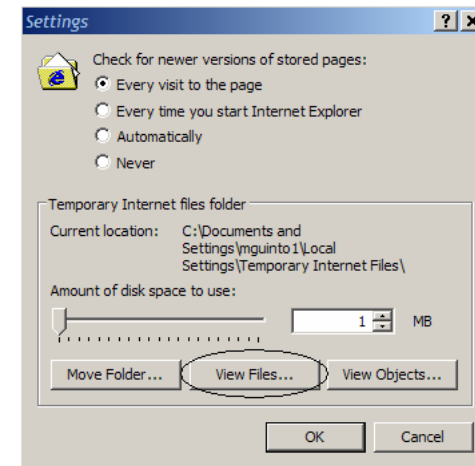
1. Users should have Internet Explorer 5 or 6, if not please download the browser here:
<http://download.microsoft.com/download/IE60/fnlrtw/ie6/W98NT42KMe/EN-US/ie6setup.exe>

2. Clear all cache/cookies:

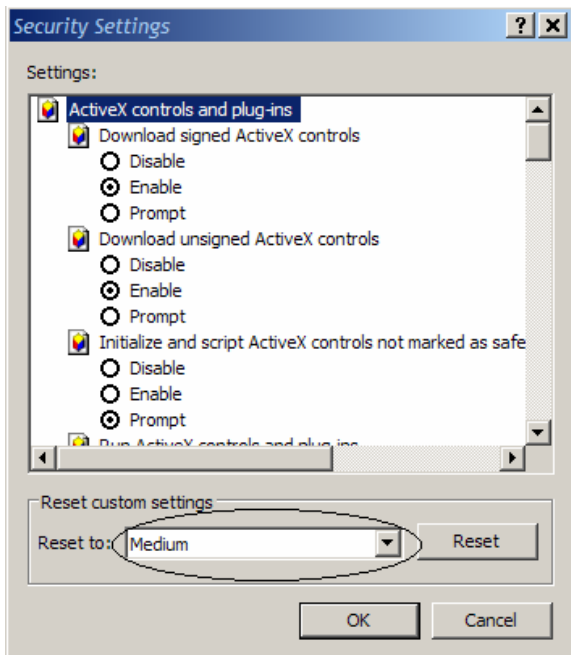
⇒ Tools/Internet Options



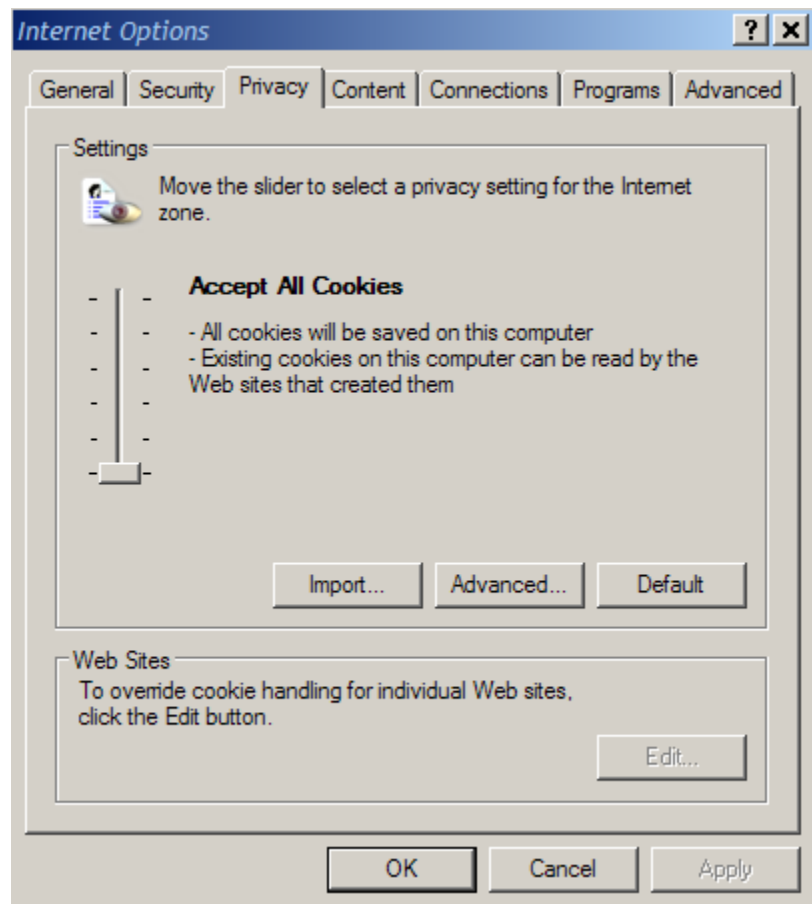
- ✓ Click on the **"Delete Cookies"** Button (if using IE 6). Click OK.
- ✓ Click on **"Delete Files"**. A new dialogue box will open. Put a checkmark in the box beside "Delete all offline content". Click OK again.
- ✓ Click on the **"Settings"** button. Where it says "Check for newer versions of stored pages", put a checkmark beside "Every visit to the page".
- ✓ Click on the **"View Files"** Button. A new window will appear with all your Temporary Internet Files. If you hold down the <ctrl> button and the "a" button, it should highlight all the files (files should be in blue). Click delete on your keyboard. Close the window with your now empty temp files folder. Click OK twice to exit the dialogue screens.



- Click on the "Security Tab". Click on the "Custom Level" button at the bottom. Make sure the settings are set to "Medium-Low". You can change this by clicking on the down arrow. (See picture below). Click OK. Close your browser and re-open.



- Click on the privacy tab. You should see your cookie settings here. There should be a vertical lever that you can move up and down. Move this all the way to the bottom where it "Accepts All Cookies". Click OK to accept changes.



- Close your browser and re-open. Your computer is now setup for optimal performance with WestlaweCarswell.
- If you have any technical difficulties, please call 1 800 342 6288, ext 7106 for technical support, or you can email techsupport@carswell.com.