

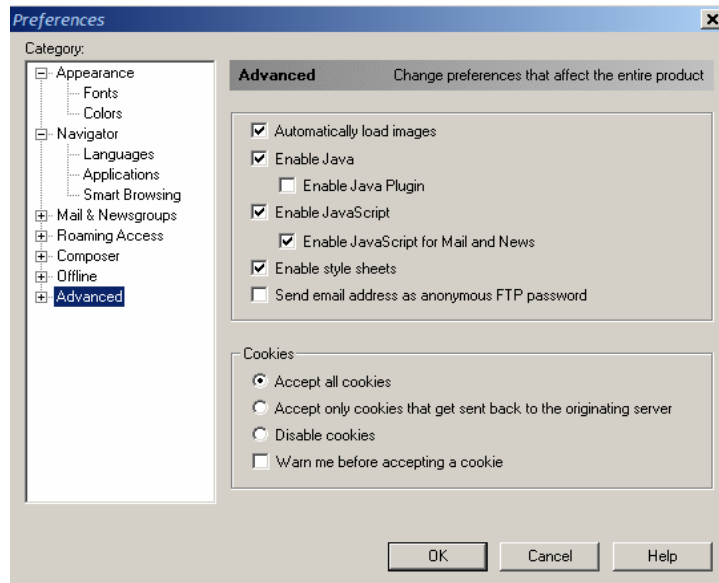
## Browser Specifications - Netscape

**Warning:** users must save their passwords, since this procedure does clear out cache memory and cookies.

- Users should have Netscape 4x or higher. If not please download the browser here:  
<http://channels.netscape.com/ns/browsers/default.jsp>

### Section 1: How to clean cookies in Netscape:

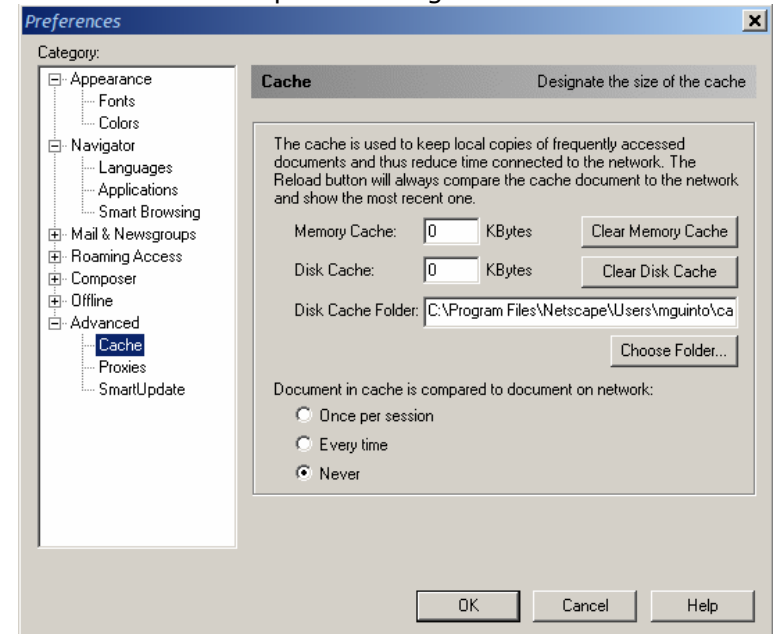
1. There is a cookies.txt file located on the users Hard Drive.
2. The cookies.txt file by default should be located in the C:/program files/netscape/users/default or **username** folder.
3. Delete the cookies.txt file.
4. Open Netscape and click on "Edit\Preferences" in the menu bar.
5. Click on "Advanced" in the left frame. You should see a dialog box similar to this:



\* Please ensure that "Automatically load images", "Enable Java", "Enable JavaScript" and "Accept all cookies" are checked. Click OK to save changes.

### Section 2: How to clean out cache in Netscape:

1. Click on "Edit\Preferences" in the menu bar.
2. Click on the (+) sign beside "Advanced" in the left frame, then click on "Cache".
3. In the "Memory Cache" & "Disk Cache" boxes, type in "0" (zero).
4. Click on the "Clear Memory Cache" & "Clear Disk Cache" buttons.
5. Where it says "Document in cache is compared to document on network", choose "Never". This ensures that the web page being accessed is taken from the internet, not cache memory.
6. Click OK to accept the changes.



Close your browser and re-open. Netscape is now setup for optimal performance with WestlaweCARSWELL. If you have any technical difficulties, please call 1-800-387-5164 for technical support, or email [techsupport@carswell.com](mailto:techsupport@carswell.com).